



WHITE SPOT RESTAURANTS AND TRIPLE O'S  
DIVISIONS OF WHITE SPOT LIMITED  
#200-8223 Sherbrooke Street | Vancouver, BC V5X 4E6  
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To Our Valued Guest,

The health, welfare and safety of our guests, and employees is paramount at White Spot and Triple O's. The COVID-19 health crisis has had a tremendous impact on families, communities, and businesses around the world. With your safety and satisfaction at the heart of White Spot and Triple O's, we are working diligently to support you during this challenging time. As such, we wanted to highlight the Enhanced Safety Protocols we have in place at White Spot and Triple O's. Additionally, we want to ensure each and every one of you that we strictly follow all protocols that have been outlined by Provincial Health Authorities and WorksafeBC.

### **Enhanced Safety Protocols**

- Social Distancing signage including directional signage and floor decals for distancing.
- Multiple sanitizing stations available.
- Mandatory mask policy for all guests and team members.
- Contactless payment options.
- Enhanced hourly cleaning/disinfecting protocols of our dining rooms and kitchens.
- Limited occupancy as per WorksafeBC and Provincial Health.
- Plexiglass barriers at our front desks and between seating booths.
- Contact tracing procedure available (via name and phone number or QR Code).
- Enhanced safety training for team members.
- Wellness Checks including temperature checks for all team members prior to starting work daily.
- Strict policy for all team members not to come to work when ill
- Wellness signage for our guests specifically highlighting "Do Not Enter If Feeling Ill".

We appreciate your support in following these protocols.

If you have any questions regarding our Enhanced Safety Protocols or have any concerns, please contact us at [whitespot.ca/contact](https://whitespot.ca/contact) or [tripleos.com/contact](https://tripleos.com/contact)

Thank you and stay safe!

